

Shelterlink

YOUTH SERVICES

ANNUAL REPORT
2023-2024

Our Vision

To make youth homelessness in Perth County a rare, brief and non-recurring experience.

Our Mission

To support youth experiencing homelessness, or at-risk of experiencing homelessness through prevention, advocacy, shelter and community connection services.

Our Values

Excellence
in service

Integrity
in our work

Respect
for all

Kindness
towards self
and others

Responsibility
to the
community

Our Three Year Strategic Goals 2023-2026

Expand services for youth 16-24 who are housing insecure.

Enhanced organizational capacity

Enhanced community relationship and advocacy for youth at-risk of becoming homeless.

2023/2024 FISCAL YEAR SNAPSHOT

TOTAL YOUTH SERVED

107



21 YOUTH DIVERTED FROM SHELTER IN SECOND HALF OF YEAR (OCTOBER 2023-MARCH 2024)

AVERAGE AGE = **19**

29% UNDER 18

48%
IDENTIFY AS MALE

43%
IDENTIFY AS FEMALE

9%

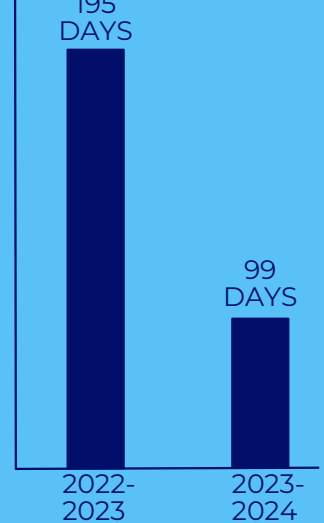
IDENTIFY AS TRANSGENDER OR NON-IDENTIFYING



***383**
SHELTER CALLS

SHELTER FISCAL SNAPSHOT

AVERAGE LENGTH OF STAY IN SHELTER



OUTREACH FISCAL SNAPSHOT

AVERAGE AGE = **19**

37%
UNDER 18

11 YOUTH SUPPORTED THROUGH TRUSTEESHIP



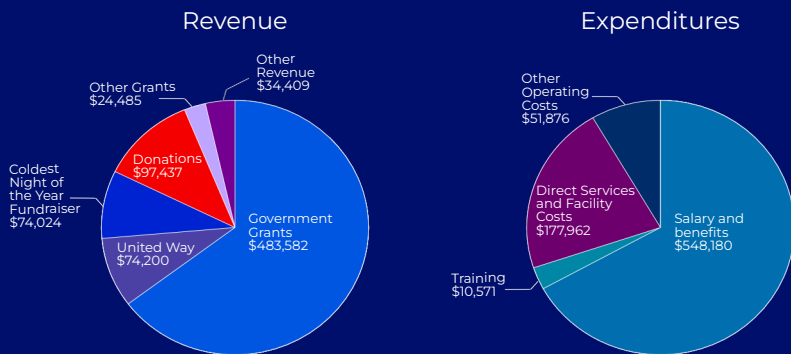
185 OUTREACH CALLS

*shelter calls not fully captured. Number includes after-hours emergency response calls for the City of Stratford SHOPP after-hours calls.

STRATEGIC PLAN UPDATE 2023-2024

GOAL	OBJECTIVE	COMPLETED ACTION ITEM
EXPANDED SERVICES FOR YOUTH 16-24 WHO ARE HOUSING INSECURE.	PREVENT YOUTH FROM BECOMING HOMELESS/DIVERT FROM SHELTER PLACEMENT WHENEVER POSSIBLE.	Funding for prevention staff secured until 2026.
		Prevention and early intervention services provided in schools.
		Increased transportation services secured to support employment/prevention service access.
	PROVIDE A SAFE, HOUSING-FOCUSED SHELTER FACILITY.	Required roles identified, job responsibilities outlined and reporting relationships established.
ENHANCED ORGANIZATIONAL CAPACITY.	BOARD RECRUITMENT TO SUPPORT EFFECTIVE GOVERNANCE.	Potential vacancies assessed and filled.
		Talented individuals recruited.
		Onboarding process established.
	APPROPRIATE HUMAN RESOURCES STRUCTURE.	Existing best-practice models implemented.
ENHANCED COMMUNITY RELATIONSHIPS AND ADVOCACY FOR YOUTH AT-RISK OF BECOMING HOMELESS.	ACTIVE PRESENCE ON COUNTY-WIDE COMMITTEES.	Individuals assigned to relevant and appropriate committees.
	FORMALIZE AND ESTABLISH NEW PARTNERSHIPS.	Roles and limitations communicated to Perth-County "homeless" planning processes.
		Partnership agreements established.

Shelterlink Youth Services Revenue and Expenditures 2023-2024



BOARD OF DIRECTORS

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Ontario Trillium Foundation



Fondation Trillium de l'Ontario

Community Services Recovery Fund



An agency of the Government of Ontario
Un organisme du gouvernement de l'Ontario